

# Safa & Marwa Hajj and Umrah

3536 Carlin Spring Rd. #N9. Falls Church, VA 22041

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## Hajj Terms and Conditions

The Responsibility of Safa & Marwa Hajj and Umrah, acts as agents and protector for the passengers' rights in making arrangements for the airlines, hotels, buses, or any service in connection with the tour and assumes no liability whatsoever for injury, damage, loss, luggage, accidents, delay irregularity which may be occasioned either by reason or defect, though the acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of government or other authorities de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, or other documents. Safa & Marwa Hajj and Umrah will accept no responsibilities for loss or additional expenses due to delay or changes in schedule or other causes. Safa & Marwa Hajj and Umrah shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. Safa & Marwa Hajj and Umrah shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings (Medicine). It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of Safa & Marwa Hajj and Umrah and its affiliates. They will also not be responsible for any person(s) missing and part of the program due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. Moreover, no charges or upgrades in the program chosen will be the honored after departure as well as no refund will be given for any services rendered not utilized.

**RESERVATION / DEPOSITS:** A deposit of \$1500.00 is required for reservation. Full payment is required 60 days prior to departure.

**CANCELLATION:** All Cancellation must be in writing. Cancellations received 90 days or more prior to departure date are subject to a \$1,500.00 per person administrative charge and those received less than 60 days prior departure Non -Refundable. In addition to above addition penalties and/or charges imposed by hotel/airline/bus companies together with services or hotel space may be imposed.

**SACRIFICE:** It is not included. It can be arranged upon request.

**HAJJ FEES are additional and not included in any or the programs.**

**Name**

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**Signature**

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**Date**

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